



Welcome to the **Jimmy Fund Clinic!**

Dana-Farber's Jimmy Fund Clinic is one of the world's premier centers for pediatric cancer and blood disorder treatment and research.

- The Jimmy Fund Clinic is open weekdays from 7:45 a.m. to 5:30 p.m.
- Phones are answered from 8 a.m. to 5 p.m.
- We are closed Sundays and holidays. Some infusion and lab appointments are scheduled on Saturdays, but the full care team is not onsite.

Important Phone Numbers

For patient care assistance, please call one of these numbers:

- **Weekdays from 8 a.m. to 5 p.m.**, call the Jimmy Fund Clinic directly at **617-632-3270**.
- **After 5 p.m. weekdays and on holidays and weekends**, call Dana-Farber's page operator at **617-632-3352** and ask for the pediatric fellow on call for oncology or stem cell transplant. For our bone marrow failure clinic, ask to speak to the hematology fellow.
- **If your child has a life-threatening emergency, call 911.**
- If you need a prescription refill, call **617-632-3270** weekdays from 8 a.m. to 5 p.m. and ask to leave a message on the prescription refill line. This line is checked regularly. Please do not call for refills after hours or on weekends, unless it is an urgent need.

Preparing for Your Visit

- **Please arrive on time.** We recommend that you arrive 15 minutes before your first scheduled appointment to allow time for check-in and getting vital signs. You may also need to allow extra time to park or use the free valet service. If you are running late, please call the clinic at 617-632-3270.

- **If your child needs a topical anesthetic such as EMLA**, please have it in place when you arrive. This will help keep your appointment on schedule and minimize wait time
- **Bring a current medication list** and your child's medications to each clinic visit
- **If you take Cyclosporine (Neoral®, Sandimmune®, Gengraf®) or Tacrolimus (FK506®/Prograf®)**, do NOT take the morning dose until after your child's blood sample is taken.
- **Bring items that your child may need throughout the day**, such as a change of clothes, diapers, formula, or special food that your child may need.

At the Clinic

- Every visit to the clinic starts at the front desk, where staff will check your child in for the appointment.
- We will ask for your child's name and date of birth, then place a wristband on your child's wrist or ankle. The wristband is an important safety feature that helps staff identify your child and make sure they receive the best care. It is a requirement that your child wear the wristband while in the clinic.
- You will also receive a RTLS (Real Time Locating System) badge for your child. This badge helps staff locate you quickly throughout your clinic visit. Please always wear it while you are in the clinic. Please do not remove the badge or place it in a purse or coat pocket. When you leave the clinic, please remember to drop your child's badge in one of the several badge drop boxes located around the clinic.



Dana-Farber Cancer Institute

Vital Signs/Blood Draw

- After your child's wristband has been placed, please wait in the waiting area for a clinic assistant to call your child to check vital signs (height, weight, blood pressure, etc.).
- If a nurse is ready to see your child, you will go to a room where your child's blood sample is taken.
- If your child has a port or central line, a nurse will take the blood. If not, a clinic assistant will take the sample.
- The blood sample will be sent to nearby Boston Children's Hospital for laboratory testing and results.

Seeing Your Care Team

- After the blood sample is taken, you will see your child's care team. They will examine your child and answer any questions.
- After your care team receives results of the blood work, they will finalize chemotherapy orders and the pharmacy will prepare your child's chemotherapy.

Chemotherapy Infusion

- Chemotherapy cannot be prepared ahead of time and many steps are involved in creating it, so you can expect a longer wait time between your exam and infusion appointment.
- If your child's chemotherapy is preceded by an infusion of fluids (hydration), you may be seated in the infusion area earlier so that process can begin.
- While waiting for chemotherapy infusion to begin, your child can enjoy activities in our waiting area, teen area, or Blum Pediatric Resource Room.
- Children under age 18 need to be supervised by a guardian at all times.

Scheduling Appointments

- Your appointments will be scheduled by our Clinical Administrative Support Staff, who do their best to schedule times convenient to you and your family.
- Because of our high patient volume, it is not always possible to give patients the appointment times they request. We ask for your understanding and cooperation when scheduling appointments.

Your Child's Care Team

You can expect to meet with many different specialists and support staff during your visits.

- **Attending physicians** are senior doctors who lead your child's care plan.
- **Fellows** are pediatricians training in hematology/oncology.
- **Physician Assistants (PAs)** and **Nurse Practitioners (NPs)** have advanced medical degrees.
- **Oncology Nurse Navigators** and **Infusion Nurses** are registered nurses (RNs) who help plan and carry out your child's care.
- **Triage Nurses** are RNs who answer incoming clinical calls.
- **Clinic Assistants** take your child's vital signs and assist under the supervision of a nurse.
- **Psychosocial Clinicians** provide counseling for the entire family and can help you learn techniques to help your child during medical procedures.
- **Resource Specialists** help you access resources such as transportation, places to stay, and financial aid.
- **Registered Dietitians** help with nutrition and diet concerns.
- **Child Life Specialists** lead activities and programs for children in the clinic.
- **Clinical Administrative Support Specialists (CASS)** check you in, answer calls, and schedule appointments.

**Thank you for your help.
It is a privilege to treat
your child and support
your family!**